

# INTEGRATED MANAGEMENT SYSTEM AND SUSTAINABILITY POLICY

**As Petrol Ofisi Group, our basic Integrated Management System (IMS – Health, Safety, Security, Environment, Quality, Business Continuity, Energy Management, and Information Security) and sustainability goal is not to cause any harm to people or the environment due to our operations, to ensure the continuity of our services for customer satisfaction and the security of our information assets.**

## To achieve this goal,

We are committed to comply with the relevant legal and other requirements, standards, and Petrol Ofisi Group rules

Establishing effective systems to manage our risks

Ensuring that our employees and contractors act by this policy and our management system

Developing a compliance culture and establishing control mechanisms to ensure compliance

Making IMS performance visible and monitoring its continuous improvement

Demonstrating leadership for and devotion to IMS at all levels of our organization

Developing our employees' and contractors' awareness and competencies of IMS

Supplying products, goods, and services that meet customer expectations and applicable legal requirements and increasing customer satisfaction

Offering our products and services in conformity with established quality standards to meet customers' expectations consistently

Keeping our workplaces and processes safe for our environment and people who may be affected by our activities

Being in communication with our stakeholders

Minimizing our impact on the environment by avoiding pollution, reducing emissions, and using energy and natural resources effectively

To carry out our activities by taking into account our social, environmental, and economic impacts, creating awareness of sustainability, and contributing to sustainable development goals

Consulting and ensuring the participation of employees and employee representatives

To be prepared for emergencies, to increase disaster awareness, to reduce disaster risks, to carry out harm reduction activities that limit the impact of disasters, and to be resilient to disasters

To continue our activities regarding the products and services we offer to our customers and stakeholders effectively and uninterruptedly

To maintain the confidentiality, integrity, and accessibility of our information assets by applying the risk management process and managing risks correctly

To determine appropriate goals and objectives for IMS and to provide the necessary resources to achieve them

Ensuring efficient use of natural resources, supplying energy-efficient products, services, and technologies to increase and sustain energy efficiency, supporting designs with high energy performance, and continuous improvement of energy performance and management systems.

