

INTEGRATED MANAGEMENT SYSTEM AND SUSTAINABILITY POLICY

As Petrol Ofisi, our basic Integrated Management System (IMS - Health, Safety, Security, Environment, Quality, Business Continuity, and Information Security) and Sustainability goal is not to cause any harm to people or the environment due to our operations, to ensure the continuity of our services for customer satisfaction and the security of our information assets.

To achieve this goal;

- We are committed to comply with laws and globally recognized rules;
- Establishing effective systems to manage our risks;
- Ensuring that our employees and contractors act in accordance with this policy and our management system;
- Developing a compliance culture and establishing control mechanisms to ensure compliance;
- Making IMS performance visible and monitoring its continuous improvement;
- Demonstrating leadership for, and devotion to, IMS at all levels of our organization;
- Developing our employees' and contractors' awareness and competencies of IMS;
- Supplying products, goods and services that meet customer expectations and applicable legal requirements, and increasing customer satisfaction;
- Offering our products and services in conformity with established quality standards in order to meet customers' expectations consistently;
- Keeping our workplaces and processes safe for our environment and people who may be affected by our activities;
- Being in communication with our stakeholders;
- Minimizing our impact on the environment by avoiding pollution, reducing emissions, and using energy and natural resources effectively;
- To carry out our activities by taking into account our social, environmental, and economic impacts, creating awareness of sustainability, and contributing to sustainable development goals,
- Consulting and ensuring the participation of employees and employee representatives,
- Being prepared for emergencies and crises,
- To continue our activities regarding the products and services we offer to our customers and stakeholders effectively and uninterruptedly,
- To maintain the confidentiality, integrity, and accessibility of our information assets by applying the risk management process and managing the risks correctly.

Mehmet Abbasoğlu
General Manager



İstanbul, October 2022



Petrol Ofisi